PROMAL Problem Report Form

Program problems: Registered owners may use this form for reporting problems with PROMAL System components or with the documentation. To be considered for review and correction all programming problems must be documented with:

1. Source code of an executable stand-alone program which re-creates the problem, or;
2. A sequence of commands (from the Editor or Executive) which re-creates the problem, or;
3. A combination of the above.

If possible and appropriate, printed dumps of memory locations proving or illustrating the problem should be provided.

Documentation problems: Registered owners are hereby granted permission to photocopy any pages of the PROMAL manuals containing errors, and annotate those pages to document the errors. All such photocopied pages must be attached to this form and returned to SMA, Inc.

Disclaimer: SMA, Inc. has no obligation to address, acknowledge, or correct any problem reported, nor has any liability for consequential damages resulting from any such problem (see End User Agreement). However, SMA, Inc. is committed to supporting and improving the PROMAL System as an evolutionary product, and will make reasonable efforts to insure that documented problems are fixed in future releases. SMA, Inc. has no obligation to, but may from time to time, publish fixes, documentation updates, or procedures which resolve reported problems.

Sender: Name:_____ PROMAL Version _____ Serial # _____
Addr:_____
Computer:_____ Daytime Telephone ( )_____

Problem component: __Executive __Compiler __Editor __Library __Manual

Problem description: (attach additional pages, if needed, and source code):

Mail to SMA, Inc. as shown on reverse side. If one page report then fold and use this form as a self-mailer. Thank you for your report.

---------- fold here ----------

From: _____
_____
_____
_____

Place
Stamp
Here

TO: Systems Management Associates, Inc.
3700 Computer Drive, Dept. PMR
P.O. Box 20025
Raleigh, NC 27609 USA

---------- fold here ----------

mailed 10/06/86

Systems Management Associates, Inc. (SMA), 3325 Executive Drive, Raleigh, North Carolina 27609

END USER AGREEMENT, LICENSE and REGISTRATION FORM

You should carefully read the terms and conditions of this agreement before opening and using your sealed PROMAL Diskette. By opening the sealed Diskette you indicate your acceptance of this agreement. If you do not agree with these terms and conditions you should promptly return the Diskette and Manual and all other enclosed materials in unused, undamaged condition; your money will be refunded. If you accept this agreement please complete the attached registration form, sign it, and return it to SMA. Thank you.

1. Usage agreement: You agree to use the programs and manuals distributed herein known collectively as "PROMAL" as follows:

You may use PROMAL on each computer that you as an individual, personally own, or use in your place of work. You agree not to use PROMAL on a multi-user system, a local area network, or in a time-sharing or bulletin-board service. You agree to use PROMAL only in accordance with U. S. Copyright law, and agree to copy the program only for the purpose of your personal archival storage.

You may use the example programs or parts thereof as subroutines or parts of programs that you create for your own personal use. If you have purchased the PROMAL Developer's System, you may incorporate example code into programs that you sell or otherwise distribute.

You may transfer the program to another party if the other party agrees to accept the terms and conditions of this agreement. All materials, whether machine readable or printed must be transferred, with you retaining nothing.

2. License for Distribution: If you purchased the PROMAL Developer's System, SMA grants you an unlimited license to sell or otherwise distribute PROMAL "run time" application programs created by the binding of the PROMAL nucleus with your object program via the provided utility program. In exchange for this license you agree to place the following acknowledgement somewhere on the packaging, the diskette, or within the documentation of every program you sell or distribute: "(your program name) is a licensed PROMAL application program. PROMAL is a registered trademark of Systems Management Associates, Inc., Raleigh, NC"

3. Term. This agreement is effective from the time you first open the sealed PROMAL diskette until you return the original diskette and any copies to SMA, transfer all to a third party or destroy the diskette(s).

4. SMA's Rights. You acknowledge that the PROMAL system and the printed Manuals are protected by U.S. Copyright law and that violation of this law could result in legal prosecution and criminal or civil penalties.

5. Limited Warranty. The programs are provided "as is" without warranty of any kind, either expressed or implied, except that:

SMA WARRANTS THAT THE PROGRAM(S) WILL OPERATE SUBSTANTIALLY IN ACCORDANCE WITH THE DOCUMENTED FUNCTIONS AND SPECIFICATIONS.

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REGISTRATION — Sign and Mail to SMA

I have read, understand, and accept the End User Agreement for PROMAL. Please register my copy of PROMAL, Serial # 105027.3 I understand that as a registered user I will be entitled to purchase future versions of PROMAL at reduced cost; I may be entitled to receive fixes and other enhancements (if and when provided); and I may be offered special rates on subscriptions to the PROMAL NEWSLETTER, when available.

Signed: _____ Date: _____ Telephone: _____

Name: _____ Address: _____

City/State/Zip _____

Note: This form may be used as a self-mailer, see reverse side.

fold here

From: _____

_____

_____

_____

Place Stamp Here

Systems Management Associates
3325 Executive Drive
P. O. Box 20025
Raleigh, NC 27619

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